

Annual Impact Report 2021

# 1,126 Individual Client Spots filled

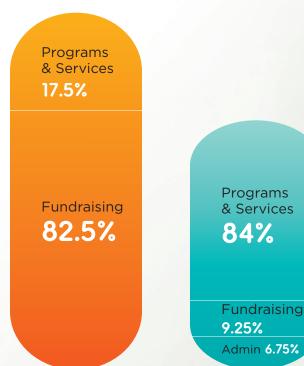
Spending

\$1,976,509

385	Speech Language Therapy
180	Occupational Therapy
190	One to One Reading & Math
23	Mental Wellness

205	Group Leisure Programs
67	Group Education Programs
16	Parent Support Group
20	Parental Wellness

### Revenue\* \$3,186,545



\*Includes \$134,321 in federal government COVID-19 emergency funding. Also includes \$1.14M bequest which will create facility, family financial assistance, and strategic and general operating reserves to support current and future services and infrastructure needs.

### Operational Highlights

Implemented new service delivery model offering families greater scheduling flexibility, increasing the number of individual clients we see by 50%

Returned to delivering programs and services in person while maintaining virtual services for those outside our immediate geographic area

Launched new Employment Support service

Vastly expanded DSRF's web presence with 296,000+ web views - increasing the reach of our digital health and educational resources by 50%

Presented webinars to 424 participants

Released Feeling Down, Looking Up: Down Syndrome & Mental Health film (50,000+ views)

"My son has had an instant **connection** with everyone he's encountered at DSRF. With their **kindness** and **welcoming** attitudes they have made a huge **impact**. We are so thankful to be a part of the DSRF **family**." - DSRF parent

### New 3-Year Strategic Plan (2022-2024)

#### **Our Strategic Directions:**

# 1. Ensure access to DSRF's services for more families

**Goal:** Enhance our service delivery model to provide accessible services to more families

**Goal:** Improve funding to increase staff and programming capacity to augment services to families

**Goal:** Create and sustain partnerships to strengthen DSRF services throughout the community

#### 2. Sustain and grow DSRF's funding base

**Goal:** Review and identify opportunities to improve and expand our fund development program and capacity

**Goal:** Identify and access new streams of funding from diverse sources to support growth of services

## 3. Strengthen DSRF's function to enhance services

**Goal:** Align our physical space with our service delivery needs to expand the effectiveness of the Burnaby hub

**Goal:** Advance DSRF's organizational processes and technology to deliver high quality services

**Goal:** Review and explore ways to enrich DSRF's culture to support continued team and organization growth

E info@dsrf.orgT 604.444.3773

1409 Sperling Avenue Burnaby, BC, V5B 4J8



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